REQUEST FOR PROPOSALS

Public Notice is hereby given that the Pueblo Urban Renewal Authority (the "Authority") is seeking proposals from qualified information technology service providers to provide managed IT services, cloud infrastructure, and cybersecurity services for the Authority's office at 115 E. Riverwalk, Suite 410, Pueblo, Colorado, for a contract term of one to three years. The Authority has approximately five users and relies on Microsoft 365 and Adobe to manage government reports, financial and banking systems, and confidential records. Services include system monitoring, patching, help desk support, and device management; Microsoft 365 optimization, storage, backup, and disaster recovery; endpoint protection, multi-factor authentication, threat detection, encryption, and security audits; role-based access controls and secure remote access; and local on-site support with a named point of contact. Proposals must (1) describe the proposer's company background and experience, including experience with government or other regulated environments and relevant certifications, (2) describe the proposer's technical approach and security strategy, (3) describe the proposer's support structure, including local presence and response times for critical and standard requests, (4) contain an implementation timeline, and (5) provide detailed pricing, including monthly service fees, cloud licensing, setup and migration costs, and on-site support. Proposals will be evaluated on local support capability, experience with government and security, technical solution, responsiveness and service levels, and cost, and preference will be given to providers offering local, responsive support. Information can be found on puebloura.org. Proposals must be submitted electronically in PDF format to, Shawn Carlson, Special Programs Manager, Pueblo Urban Renewal Authority, 115 E. Riverwalk, Suite 410, Pueblo, Colorado 81003, telephone (719) 542-2577, email scarlson@puebloura.org. Responsive proposals must be submitted on or before 5:00 p.m., Mountain Time, November 30, 2026. The Authority reserves the right to (a) reject any and all proposals in whole or in part; (b) waive any and all irregularities in proposals; and (c) commence negotiations with any or all parties who have or may submit proposals before the expiration of the time for submission of proposals.

First Publication: November 1, 2026

Second Publication: November 8, 2026

REQUEST FOR PROPOSALS · INFORMATION TECHNOLOGY

Managed IT, Cloud & Cybersecurity Services

For the Pueblo Urban Renewal Authority office at 115 E. Riverwalk, Suite 410, Pueblo, Colorado

1–3 Years
Contract term

Proposals due
Nov. 30, 2026 · 5:00 PM MT

THE OPPORTUNITY

The Pueblo Urban Renewal Authority is seeking qualified information technology service providers for managed IT, cloud infrastructure and cybersecurity services. Our small office relies on Microsoft 365 and Adobe to manage government reports, financial and banking systems, and confidential records.

SERVICES INCLUDE

MANAGED IT
System monitoring, patching, help desk support and device management

CLOUD & MICROSOFT 365
Microsoft 365 optimization, storage, backup and disaster recovery

CYBERSECURITY
Endpoint protection, multi-factor authentication, threat detection, encryption and security audits

ACCESS CONTROL
Role-based access controls and secure remote access

LOCAL ON-SITE SUPPORT
Local on-site support with a named point of contact

LOCAL PROVIDERS PREFERRED
Preference will be given to providers offering **local, responsive support**.

HOW TO SUBMIT
Email one PDF to **scarlson@puebloura.org** by **5:00 PM MT, Monday, Nov. 30, 2026**.
Requirements are on page 2.

PUEBLO URBAN RENEWAL AUTHORITY

OUR ENVIRONMENT

About 5
users at PURA's office

M365 + Adobe
core business applications

Sensitive data
government reports, financial and banking systems, confidential records

WHAT TO SUBMIT

1. **Company background and experience**, including work in government or other regulated environments and relevant certifications
2. **Technical approach and security strategy**
3. **Support structure**, including local presence and response times for critical and standard requests
4. **Implementation timeline**
5. **Detailed pricing**, including monthly service fees, cloud licensing, setup and migration costs, and on-site support

HOW PROPOSALS ARE EVALUATED

- Local support capability
- Experience with government and security
- Technical solution
- Responsiveness and service levels
- Cost

Preference will be given to providers offering local, responsive support. More information is available at puebloura.org.

SUBMIT & ASK QUESTIONS

Shawn Carlson, Special Programs Manager
Pueblo Urban Renewal Authority
115 E. Riverwalk, Suite 410, Pueblo, CO 81003
scarlson@puebloura.org · (719) 542-2577

KEY DATES

First publication **Nov. 1, 2026**
Second publication **Nov. 8, 2026**
Proposals due **Nov. 30, 2026, 5:00 PM MT**

PURA reserves the right to reject any or all proposals in whole or in part, waive irregularities, and negotiate with any or all proposers before the submission deadline.